

Accessibility Statement

Issued on 2025, June 11th

1. Scope and Applicability

This Accessibility Statement applies to the products and services provided by *Zoetis SA Irish Branch* that fall within the scope of Directive (EU) 2019/882 (the EAA) and covers content published under the present domain.

2. Legal Compliance

Pursuant to the requirements of the European Accessibility Act and its implementing regulations, *Zoetis SA Irish Branch* hereby declares that it endeavours to ensure accessibility in accordance with [EN 301 549 \(v3.2.1\)](#) and [WCAG 2.1 Level AA](#). These measures align with the legal obligations set by Directive (EU) 2019/882 as in force since 28 June 2025.

3. Conformity Status

The website has been assessed for conformity with EAA requirements. The service provider hereby declares **partial conformity**. Specific non-conformities, detailed in section 5 below, are acknowledged.

4. Methodology

This statement is based on an accessibility audit conducted on *March 6th, 2025*, utilizing a combination of automated testing (*Screaming Frog software*), manual expert review, and sampling of representative content, in accordance with Annex V of the EAA.

5. Non-accessible content

Despite our best efforts to ensure the accessibility of the European Union website, we are aware of some limitations, which we are working to fix. Below is a description of known limitations and potential solutions. Please contact us if you encounter an issue not listed below.

Known limitations for the European Union website:

1. **Video player – keyboard accessibility:** We are aware of some issues with the keyboard accessibility of our video player (when selecting the caption language from the menu, it is not possible to use the arrow keys to move between languages, this can only be done with the TAB key).
2. **Video captions:** Some of our videos do not have captions. We are continuously working on adding them to more videos.
3. **Audio description:** Videos on this website do not have audio description.
4. **Heading Hierarchy:** Some headings do not follow the correct heading hierarchy, which can cause problems for screen reader users. *We plan to fix this over the course of 2025.*
5. **Page title:** Page titles are not always sufficiently descriptive because they do not include the name of the site. *We plan to fix this over the course of 2025.*
6. **Focus issue:** Keyboard focus can move behind the sticky cookie consent banner at the bottom of the page. *We plan to fix this over the course of 2025.*
- 7.

6. Accessibility Features

Current accessibility provisions include:

- Scalable text (up to 200%) without loss of functionality
- Keyboard navigation support
- Compliance with screen-readers including JAWS, NVDA, and VoiceOver
- Underlying code structured in accordance with EN 301 549 and WCAG 2.1 AA

7. Feedback Mechanism

Users may notify *Zoetis SA Irish Branch* of accessibility barriers or request accessible formats via "Zoetis Compliance Office": compliance@zoetis.com

A response will be provided within 15 working days.

8. Statement Updates

This statement was issued on 11 June 2025, and updated in accordance with regulatory obligations and audit results.